

Explanation of network improvement targets not met – (118)

MAGTEL reports no targets were left unmet in the prior calendar year.

Map detailing its progress toward meeting its plan targets – (113)

Attachment A – reflects a google map showing the construction projects currently under construction. Per the FCC instructions, companies are to provide a map reflecting progress made on network improvement targets. Other than general improvements in all MAGTEL serving areas, the main construction projects in both exchanges as described above. These projects are completed or are currently under construction and are planned to be completed by December 31, 2015.

Historical Five-Year network Improvement Plan submitted June 2014

For Magazine Telephone Company, Inc.

In its USF / ICC Transformation Order and subsequent Orders, the Federal Communications Commission ("FCC " or "Commission") requires Eligible Telecommunications Carriers ("ETCs") to submit a five-year build-out plan in a manner consistent with Section 54.202(a)(1)(ii) for the Commission's Rules by July 1, 2014 and to submit annual progress reports thereafter. Section 54.202(a)(1)(ii) states in part that ETCs are to submit a five-year plan that describes with specificity proposed improvements or upgrades to the ETC's network throughout its proposed service area. Each ETC shall estimate the area and population that will be served as a result of the improvements.

In its March 5, 2013 Order, the FCC specified that for rate-of-return carriers, the five-year plans " should describe the carrier's network improvement plan, which should provide greater visibility into current plans to extend broadband service to unserved locations in rate-of-return service territories". Magazine Telephone Company ("MAGTEL") is a rate-of-return carrier ETC and hereby submits its five-year network improvement plan.

I. The Challenges Faced by the Company in Providing Voice and Broadband to its Rural Service Area

A. Description of the Company and its Service Area

Magazine Telephone Company's service area is located in Logan and Yell County. MAGTEL provides both voice and broadband to these areas. The serving area is very rural with extremely long loop lengths and low per subscriber per mile counts. The area is predominantly rural with farming and pulpwood productions being the main sources of income. There no major commercial centers for the area. MAGTEL faces many challenges in providing services within its serving area, with the main difficulty being the amount of rock the company has to deal with when providing services. This factor, combined with the low population density, make construction complicated and expensive.

B. The Exchanges Contained Within the Company's Study Area

MAGTEL owns and operates two (2) exchanges in west central Arkansas. These exchanges are Magazine and Blue Mountain.

II. The Company Has Used and Will Use Universal Service Support Only for the Intended Purpose

Section 254(e) of the Communications Act of 1934, as amended requires ETCs to use Universal Service Support ("USF") only for the provision, maintenance, and upgrading of facilities and services for which the support is intended. Pursuant to Section 54.314 of the FCC's rules, in order for state-designated ETCs to receive USF for the coming year, states must annually file certifications by October 1 stating that all federal high-cost support provided to such carriers within the state "was used in the preceding calendar year and will be used in the coming calendar year only for the provision, maintenance, and upgrading of facilities and services for which the support is intended." ETCs not designated by the state must file similar certifications with the FCC.

In its USF/ICC Transformation Order, the FCC clarified that prior to making the Section 254(e) certifications, states should conduct a "rigorous examination of the factual information" contained in the annual Section 54.313 reports, of which the

five year network improvement plan and annual progress reports are a part, in determining whether they can certify that carriers' support has been used and will be used only for the purpose for which the support was intended. The FCC said that it would also use the reports to verify certifications filed by ETCs that are not

state-designated. In this context, the Commission stated, " in light of the public interest obligations we adopt in this Order, a key component of the Section 254(E) certification will now be that support is being used to maintain and extend modern networks capable of providing voice and broadband service.

Essentially, under the existing rules and processes, the federal USF received by the Company and other incumbent rural telephone companies are, in fact, an integral part of the recovery of expenditures of rural incumbent local exchange carriers incurred in the provision, maintenance and upgrading of their provision of facilities and services for which the USF is intended. Magazine Telephone Company depends upon its receipt and utilization of federal universal service support to provide rural telephone customers with affordable and quality voice and broadband services.

Accordingly, given the critical role the network improvement plan and the progress reports will have in the annual Section 254(e) certification process, Magazine Telephone Company's plan and progress reports will demonstrate not only how MAGTEL has used and will use USF not only for improvements and upgrades, but also for the provision and maintenance of the facilities and services to which the support was intended.

III. The Company's Five-Year Network Improvement Plan

When the Commission adopted its five-year plan requirements for FCC designated ETCs in its 2005 ETC Order, it set forth the following criteria as to how the ETC is to describe with "specificity" the proposed improvements or upgrades to the ETC's network throughout its service area:

(1) how signal quality, coverage, or capacity will improve due to the receipt of high-cost support throughout the area for which the ETC seeks designation; (2) the projected start date and completion date for each improvement and the estimated amount of investment for each project that is funded by high-cost support; (3) the specific geographic areas where the improvements will be made; and (4) the estimated population that will be served as a result of the improvements.

In that order, the FCC clarified that service quality improvements in the five-year plan" do not necessarily require additional construction of network facilities."

Accordingly, the improvements listed in the plan may be projects related to the expansion of the network (one or multiple service), projects related to updating technology to accommodate new services or higher bandwidth or maintenance projects, such as to reduce trouble reports and replace outdated equipment.

Additionally, in some cases, the projects may be ones that improve or upgrade the entire network rather than discrete areas within a study area or they may be ones that are ongoing projects that have no specific start and completion dates.

The instructions to the Form 481 state ' recipients may describe where improvements are expected to occur by wire center or census block, as appropriate. To the extent no improvements are planned the specific areas , the five-year plan should so indicate." The instructions also require that in subsequent annual progress reports which must include the total amount of universal support received must provide this information "broken out separately by the amount spent on capital expenses and the amount spent on operating expenses."

Accordingly, the Company's five-year plan separately provides both capital expenditures and operating expenses.

A. The Company's Major Network Improvement Projects

Based upon this framework, Part A reflects Magazine Telephone Company, Inc.'s major network improvement projects for the five calendar years 2015 through 2019 along with the start and completion dates, capital cost, areas and population associated with those projects

B. How These Projects Will Improve the Network

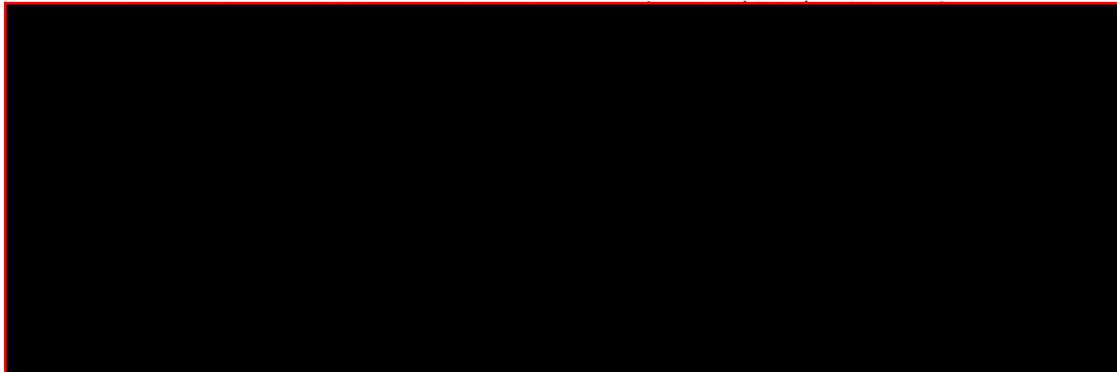
Below is a detailed description of each project listed in Part A.

Project 1 -

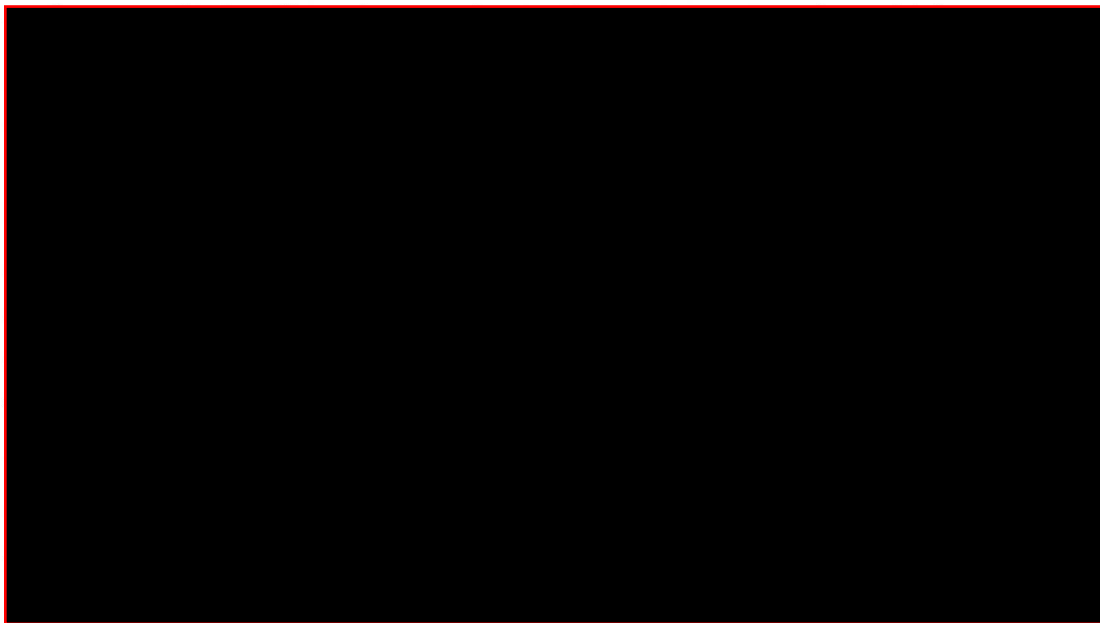




Project 2 -



Project 3 -



Project 4 -





Project 5 -



Project 6 -



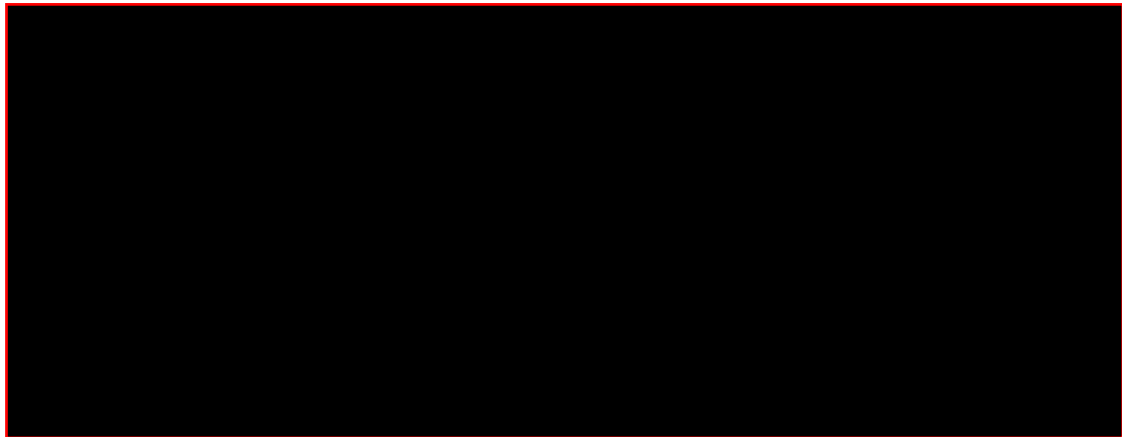
Project 7 -



CONFIDENTIAL
NOT FOR PUBLIC INSPECTION



Project 8 - 



Project 9 - 

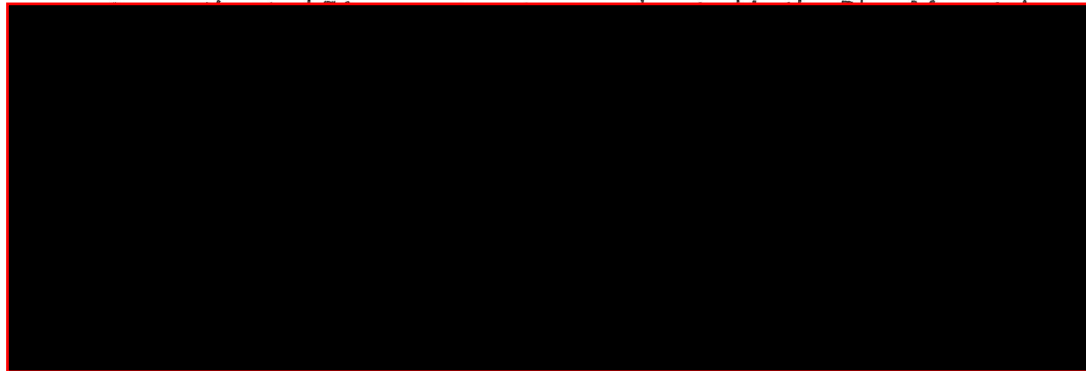


CONFIDENTIAL
NOT FOR PUBLIC INSPECTION

Project 10 -



Project 11 -



Project 12 -



[REDACTED]

Project 13 -

[REDACTED]

[REDACTED]

Project 14 -

[REDACTED]

[REDACTED]

Project 13 -

[REDACTED]

[REDACTED]

CONFIDENTIAL
NOT FOR PUBLIC INSPECTION





Magazine Telephone Company

Response to Lines 500-510 - Service Quality Standards and Consumer Protection Rules

Compliance

In establishing this certification in its *2005 ETC Order*,¹ the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”² The FCC found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis.³ In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”⁴

Magazine Telephone Company, Inc. (“Company”) hereby certifies that it complies with applicable service quality standards and consumer protection rules established by the Arkansas Public Service Commission and detailed in the Telecommunication Provider Rules. Specifically, sections 1.09, 1.10, 1.11, 1.12, and 2.0 address the following obligations which include, but are not limited to: 1.09 Service Availability, 1.10 Safe and Adequate Service, 1.11 Construction Standards, 1.12 Facility Identification and Section 2.0, which details consumer billing rules and regulations. Furthermore, Company is subject to cyclical compliance reviews by the Arkansas Public Service Commission Telecommunications Utilities and Quality of Service Section.

¹ *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

⁴ *Id.* at n. 72.

In addition, the Company complies with numerous federal consumer protection standards including, but not limited to: (1) Truth-in-Billing Rules outlined in 47 CFR § 64.2401; and (2) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

Furthermore, Magazine Telephone Company hereby certifies it will apply the same service quality standards that it currently applies to Voice service to Broadband services also, as is applicable to 47CFR 54.313.(a)(5).

Magazine Telephone Company, Inc.

Response to Lines 600-610 - Ability to Function in Emergency Situations

Magazine Telephone Company, Inc. ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)¹ and the Arkansas Public Service Commission Telecommunication Provider Rules. The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations also allows the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, the Company is able to function under emergency operations in accordance with Arkansas Service Commission Telecommunication Rules §8 *General Service Standards*, §10 *Maintenance*, and §11 *Quality Standards* which include obligations for continuity of service and emergency operations planning and service provision capability for dominant carriers. Any central office without a permanently installed emergency power system shall be wired to permit connection of a mobile emergency power unit, and there shall be a mobile emergency power unit available for connection on short notice with minimum travel time. Furthermore in section 11.06.B, each central office shall be equipped with a battery reserve sufficient to sustain operation until emergency power can be connected.

¹ Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

Furthermore, Magazine Telephone Company hereby certifies it will apply the same service quality standards that it currently applies to Voice service to Broadband services also, as is applicable to 47CFR 54.313.(a)(5).

Magazine Telephone Company

Response to Lines 1000 - Voice Service Rate Comparability

Magazine Telephone Company, Inc. ("Company") hereby certifies it does not provide voice rates that are above two standard deviations above the national average urban rate. as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.313(a)(10). Company determined this by comparing its rates to the National Average Urban Rate, which was recently released by the FCC. The rate of the Company is below the National Average Urban Rate and therefore the 2 standard deviations calculation does not apply.

Magazine Telephone Company

Response to Lines 1030 - Broadband Service Rate Comparability

Magazine Telephone Company ("Company") hereby certifies it provides Broadband rates that are no more than the most recent applicable benchmark, as established by the Wireline Competition Bureau. Company determined this by comparing its rates Wireline Competition Bureau, which was recently released by the FCC.

ARKANSAS PUBLIC SERVICE COMMISSION

ARK. PUBLIC SERV. COMM

2nd Revised Sheet No. 80.4
 Replacing: 1st Revised Sheet No. 80.4
 Magazine Telephone Company
 Company Name
 Kind of Service Telecommunications Class of Service: All
 Part III. Rate Schedule No. 18
 Title: **LIFELINE SERVICE**

SECRETARY OF COMM.

2017 APR -5 A 8:57

RECEIVED

PSC File Mark Only

(CT)(CR) 18. LIFELINE ASSISTANCE PROGRAM

18.1.1 GENERAL

- 18.1.1 This tariff is effective on the date the new FCC rules on Lifeline become effective.
- 18.1.2 The Lifeline Assistance Program (hereinafter "Lifeline") is a retail local service offering designed to make telephone service available at reduced rates to qualifying low-income customers. Lifeline provides for a federal credit equal to \$9.25.
- 18.1.3 The discounts apply to monthly recurring rates for qualifying residential customers.
- 18.1.4 Discounts are applied to rates and charges for residential telephone service.
- 18.1.5 The Lifeline Program rate reductions do not apply to long distance service, class services, special features, and other ancillary services which may or may not be tariffed. Eligible customers may obtain these services, where available, at their discretion.
- 18.1.6 The Lifeline Program rate reductions do not apply to service connections charges.
- 18.1.7 (Reserved for future use)
- 18.1.8 This ETC will implement all special disconnect procedures required for Lifeline customers.
- 18.1.9 This ETC shall not charge Lifeline customers with a monthly Number-Portability charge.

ARKANSAS PUBLIC SERVICE COMMISSION

ARK. PUBLIC SERV. COMM

<u>2nd Revised</u>	Sheet No. <u>80.5</u>
Replacing: <u>1st Revised</u>	Sheet No. <u>80.5</u>
<u>Magazine Telephone Company</u>	
Company Name	
Kind of Service <u>Telecommunications</u>	Class of Service: <u>All</u>
Part III. Rate Schedule No. <u>18</u>	
Title: LIFELINE SERVICE	

SECRETARY OF COM.

2012 APR -5 A 8:57

RECEIVED

PSC File Mark Only

(CT)(AT) 18. LIFELINE ASSISTANCE PROGRAM (continued)

18.1 GENERAL (cont)

18.1.10 This ETC shall offer toll blocking to all qualifying applicants at the time such consumers subscribe to Lifeline service. If the consumer elects to receive toll blocking, that service shall become part of that consumer's Lifeline service. The customer is under no obligation to accept the subscription to toll blocking.

18.1.11 This ETC shall not collect a service deposit in order to initiate Lifeline service, if the qualifying consumer voluntarily elects toll blocking, where available, otherwise, this ETC may charge a service deposit in the ordinary course of business.

18.2 DESIGNATED LIFELINE PROGRAM SERVICE

18.2.1 General

18.2.1.1 Certain telephone services are specifically part of Lifeline service. Other services are optional. This ETC has a specific Lifeline offering.

18.2.1.2 This ETC shall offer services or functionalities defined, by F.C.C. 47 CFR Part 54, to be voice telephony service. This service enables consumers to communicate with others that live nearby, while having access to all distance communications.

ARKANSAS PUBLIC SERVICE COMMISSION

ARK. PUBLIC SERV. COMM

SECRETARY OF STATE

2012 APR -5 A 8:57

RECEIVED

PSC File Mark Only

1st Revised	Sheet No. 80.6
Original	Sheet No. 80.6
Magazine Telephone Company Company Name	
Kind of Service Telecommunications	Class of Service: All
Part III. Rate Schedule No. 18	
Title: LIFELINE SERVICE	

(CT) 18. LIFELINE ASSISTANCE PROGRAM (continued)

18.3 REGULATIONS

18.3.1 All the telecommunications provider rules and general tariffs of this company apply to lifeline service unless specifically in conflict with this Section and schedule

18.3.2 Lifeline Service is available only with residence services, excluding foreign exchange service.

18.3.3 Lifeline Service is limited to one line per household at the customer's primary residence. "Household" is defined consistent with the Low-Income Home Energy Assistance Program as "any individual or group of individuals who are living together at the same address as one economic unit," with an "Economic Unit" defined as "all adult individuals contributing to and sharing in the income and expenses of a household." Lifeline support to individuals living in group living facilities must demonstrate when initially enrolling in the program that any other lifeline recipients residing at their residential address are part of a separate household.

18.4 QUALIFICATIONS

18.4.1 General

18.4.1.1 To qualify for lifeline service, applicants must be participants in certain governmental programs or qualify through a low income threshold.

ARKANSAS PUBLIC SERVICE COMMISSION

1st Revised	Sheet No. 80.7
Original	Sheet No. 80.7
Magazine Telephone Company Company Name	
Kind of Service Telecommunications	Class of Service: All
Part III. Rate Schedule No. 18	
Title: LIFELINE SERVICE	

ARK. PUBLIC SERV. COMM

CLERK OF COURT

2012 APR -5 A 8:58

RECEIVED

PSC File Mark Only

(CT) 18. LIFELINE ASSISTANCE PROGRAM (continued)

18.4 QUALIFICATIONS (cont)

18.4.2 Qualification through Governmental Program Participation

18.4.2.1 To qualify for lifeline service through governmental program participation applicants must participate in at least one (1) of the following governmental programs:

1. Department of Housing and Urban Development
2. Medicaid
3. Food Stamps
4. Supplemental Security Income (SSI)
5. Federal Public Housing Assistance Program
6. Low Income Home Energy Assistance Program
7. Temporary Assistance for Needy Families (TANF)
8. National School Lunch (NSL) Program's Free Lunch Program

18.4.3 Qualification through low income eligibility

18.4.3.1 To qualify through low income eligibility, the applicant's income as defined in Sec. 54.400(f) must be at or below 135% of the federal poverty guidelines.

18.5 CERTIFICATION

18.5.1 General

18.5.1.1 Applicants for lifeline must meet the eligibility guidelines. A certification process shall be used to ensure only eligible applicants receive lifeline service. Each applicant must certify that they are receiving support for only one line per household.

ARKANSAS PUBLIC SERVICE COMMISSION

ARK. PUBLIC SERV. COMM

1st Revised

Sheet No. 80.8

Original

Sheet No. 80.8

Magazine Telephone Company

Company Name

Kind of Service Telecommunications

Class of Service: All

Part III. Rate Schedule No. 18

Title: LIFELINE SERVICE

PSC File Mark Only

2012 APR -5 A 8:58

RECEIVED

(CT) 18. LIFELINE ASSISTANCE PROGRAM (continued)

18.5 CERTIFICATION (cont)

18.5.2 Certification of eligibility through low income qualification.

18.5.2.1

This ETC participates in the ALIVE Board program established by the Arkansas General Assembly in 2005 through Act 2289 of 2005 to provide a governmentally maintained income qualification certification process that includes self-certification by applicants, under penalty of perjury, that the documentation presented by the applicant accurately represents their annual household income and provides the number of individuals in the household. Per F.C.C. order, each subscriber must provide certain certifications when enrolling in the Lifeline Program. New Lifeline subscribers must provide documentation of program-based eligibility, which the Telephone Company enrolling the subscriber should review, but not retain. Should the subscriber attempt to certify based on income, the Telephone Company shall be provided supporting documentation in order to complete the certification. The certifying document shall also include the requirement that the consumer will notify this ETC if the consumer's income exceeds 135% of the Federal Poverty Guidelines. The ALIVE Board program shall provide this ETC with a copy of the above referenced procedures. This ETC shall review the procedures to ensure the procedures are appropriate to certify and document income

ARKANSAS PUBLIC SERVICE COMMISSION

ARK. PUBLIC SERV. COMM

SECRETARY OF COMM.

2012 APR -5 A 8:58

RECEIVED

<u>1st Revised</u>	Sheet No. <u>80.9</u>
<u>Original</u>	Sheet No. <u>80.9</u>
<u>Magazine Telephone Company</u>	
Company Name	
Kind of Service <u>Telecommunications</u>	Class of Service: <u>All</u>
Part III. Rate Schedule No. <u>18</u>	
Title: LIFELINE SERVICE	

PSC File Mark Only

(CT) 18. LIFELINE ASSISTANCE PROGRAM (continued)

18.5 CERTIFICATION (cont)

18.5.2.2 This ETC shall monitor the ALIVE Board to ensure the ALIVE Board establishes appropriate procedures and provides this ETC with a copy of such procedures. This ETC shall review the procedures to ensure the procedures are appropriate to certify and document income based eligibility for lifeline enrollment. An officer of this ETC shall monitor the ALIVE Board certification process and procedures and shall certify at time of enrollment, under penalty of perjury, to the best of the officer's knowledge, that this ETC has procedures in place to review documentation via the ALIVE Board, and that the ETC, via the ALIVE Board, was presented with documentation that confirms the consumer's household eligibility, in that the consumer's household income is at or below 135% of the Federal Poverty Guidelines.

18.5.3 Certification of eligibility through participation in governmental programs

18.5.3.1 The applicant's eligibility for lifeline service due to participation in governmental programs shall be certified by the applicant in coordination with the governmental entity providing, monitoring, or reviewing program participation. For instance, many programs may be provided by the Department of Human Services, Department of Health, and local school districts. This ETC, through the ALIVE board or the third-party, will coordinate with the applicant and the appropriate governmental entity to ensure proper certification. This ETC shall require the third-party to establish appropriate procedures that include self-certification by applicants, under penalty of perjury, that the applicant receives benefits from the eligibility programs and identify the program or programs from which the applicant receives benefits. The certifying document shall also include the requirement that the consumer will notify this ETC if the consumer ceases to participate in the program or programs.

ARKANSAS PUBLIC SERVICE COMMISSION

ARK. PUBLIC SERV. COMM

CLERK OF COURT

2012 APR -5 A 8:58

RECEIVED

PSC File Mark Only

1st Revised _____ Sheet No. 80.10
Original _____ Sheet No. 80.10
Magazine Telephone Company
Company Name
Kind of Service Telecommunications Class of Service: All
Part III. Rate Schedule No. 18
Title: LIFELINE SERVICE

(CT) 18. LIFELINE ASSISTANCE PROGRAM (continued)

18.6 CONSUMER COMPLAINT RESOLUTION

18.6.1 General

18.6.1.1 The Federal Lifeline Program requires a consumer complaint resolution process. The Arkansas Public Service Commission has determined in Order No. 1 of Docket No. 05-038-U that any ETC, which maintains tariffs and is subject to the Public Service Commission's consumer complaint procedures, meet the dispute resolution requirements for Lifeline. This ETC is subject to the Public Service Commission's consumer complaint procedures and shall use the Public Service Commission's consumer complaint procedures to meet the dispute resolution requirements for Lifeline.

18.7 VERIFICATION OF CONTINUED ELIGIBILITY

18.7.1 General

18.7.1.1 The Lifeline program requires this ETC to annually monitor the continued eligibility of Lifeline participants by requiring each Lifeline subscriber, both existing subscribers and new subscribers, to provide annual self-certifications attesting to their continued eligibility of the program. During the re-certification process for year 2012, the Telephone Company shall re-certify all of their subscribers claimed on their June FCC Form 497 and report the results of this annual re-certification process to the Commission, USAC, and the Arkansas State Commission by the end of 2012. Beginning in 2013, this Telephone Company will annually choose to either, where ETCs cannot re-certify their subscribers by accessing a database, to re-certify their Lifeline customers on a annual basis or elect to have USAC re-certify them. Also, should the Telephone Company choose to use a state of federal program database to confirm a consumers ongoing eligibility for Lifeline, the annual re-certification will not be implemented.

ARKANSAS PUBLIC SERVICE COMMISSION

ARK. PUBLIC SERV. COMM

1st Revised

Sheet No. 80.11

Original

Sheet No. 80.11

Magazine Telephone Company

Company Name

Kind of Service Telecommunications

Class of Service: All

Part III. Rate Schedule No. 18

Title: LIFELINE SERVICE

2012 APR -5 A 8:58

RECEIVED

PSC File Mark Only

(CT) 18. LIFELINE ASSISTANCE PROGRAM (continued)

18.7 VERIFICATION OF CONTINUED ELIGIBILITY (cont)

18.7.2 (Reserved for future use).

18.7.2.1 (Reserved for future use)

18.7.2.2 (Reserved for future use)

18.8 PROCESS FOR TERMINATION OF LIFELINE BENEFITS

18.8.1 General

18.8.1.1 A consumer's eligibility for Lifeline may be terminated due to failure to maintain qualifications for Lifeline. This ETC shall follow the required process for termination of Lifeline benefits.

18.8.2 Process

18.8.2.1 Customers will be notified of the impending termination of Lifeline benefits in a letter separate from the consumer's monthly bill.

18.8.2.2 The customer will have up to sixty (60) days from the date of the termination letter in which to demonstrate his or her continued eligibility before Lifeline support is discontinued.

18.8.2.3 A customer who appeals must present proof of continued eligibility consistent with the above Lifeline qualifications.

18.8.2.4 This ETC will terminate Lifeline services for subscribers who fail to demonstrate continued eligibility within the sixty (60) day time period.

ARKANSAS PUBLIC SERVICE COMMISSION ARK. PUBLIC SERV. COMM

1st Revised

Sheet No. 80.12

Original

Sheet No. 80.12

Magazine Telephone Company

Company Name

Kind of Service Telecommunications

Class of Service: All

Part III. Rate Schedule No. 18

Title: LIFELINE SERVICE

PSC File Mark Only

SECRETARY OF COMM.

2012 APR -5 A 8:58

RECEIVED

(AT) 18. LIFELINE ASSISTANCE PROGRAM (continued)

18.9 RECORD RETENTION POLICY

18.9.1 General

18.9.1.1 The Federal Communications Commission has established specific record retention requirements for the Lifeline certification process. This ETC will have specific procedures to ensure its record retention policy complies with legal requirements.

18.9.2 This ETC, through its own recordkeeping or through the recordkeeping of the ALIVE Board and its third-party contractor on behalf of this ETC, shall maintain certification records for the period of time required by the Federal Communications Commission for all Lifeline participants.

18.9.3 This ETC shall retain certifications, signed by the subscriber, regarding the consumer's eligibility for Lifeline, including self-certifications, that income documentation accurately reflects the household income. This certification shall be retained at least as long as the consumer receives Lifeline service from this ETC or until this ETC is audited by the Administrator. This ETC shall maintain certifications for subscribers terminating Lifeline service for at least three (3) years after termination. Such records shall be maintained in compliance with all federal and Public Service Commission requirements and such records shall be provided to the Administrator or the Public Service Commission upon proper request.

Magazine Telephone Company

Response to Lines 3010 – Milestone Certification

Magazine Telephone Company (“Company”) hereby certifies that they have taken reasonable steps to provide upon reasonable request broadband service at actual speeds of 4 Mbps downstream and 1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonable comparable to comparable offerings in urban areas, and that requests for such service are met within a reasonable amount of time as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.313(f)(1)(i).

Magazine Telephone Company

Response to Lines 3012 – Newly Served Anchor Institutions

Magazine Telephone Company (“Company”) hereby certifies that they have had no new requests for broadband service from any community anchor institution during the preceding calendar year.

<010> Study Area Code
<015> Study Area Name
<020> Program Year
<030> Contact Name - Person USAC should contact regarding this data
<035> Contact Telephone Number - Number of person identified in data line <030>
<036> Contact Telephone Email Address - Email Address of person identified in data line <030>

<010> 401710
<015> Magazine Telephone Company
<020> 2017
<030> Kathy Stone
<035> 4799362211
<036> kstone407@magtel.com

☒ Filed as reviewed single company
☐ Filed as reviewed consolidated company
☐ Filed as subsidiary of reviewed consolidated company

☒ Filed as audited single company
☐ Filed as audited consolidated company
☐ Filed as subsidiary of audited consolidated company

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

Robert K. Stone
Signature
Robert K. Stone

PART A. BALANCE SHEET

CURRENT ASSETS		BALANCE PRIOR YEAR	BALANCE END OF PERIOD
1. Cash and Equivalents			
2. Cash RUS Construction Fund			
3. Affiliates:			
a. Telecom, Accounts Receivable			
b. Other Accounts Receivable			
c. Notes Receivable			
4. Non-Affiliates:			
a. Telecom, Accounts Receivable			
b. Other Accounts Receivable			
c. Notes Receivable			
5. Interest and Dividends Receivable			
6. Material Nonregulated			
7. Prepayments			
8. Other Current Assets			
9. Total Current Assets (1 thru 9)			
NONCURRENT ASSETS			
11. Investment in Affiliated Companies			
a. Rural Development			
b. Nonrural Development			
12. Other Investments			
a. Rural Development			
b. Nonrural Development			
13. Nonregulated Investments			
14. Other Noncurrent Assets			
15. Deferred Charges			
16. Jurisdictional Differences			
17. Total Noncurrent Assets (11 thru 16)			
PLANT, PROPERTY, AND EQUIPMENT			
18. Telecom, Plant-in-Service			
19. Property Held for Future Use			
20. Plant Under Construction			
21. Plant Adj. Monop. Plant & Goodwill			
22. Less Accumulated Depreciation			
23. Net Plant (18 thru 21 less 22)			
24. TOTAL ASSETS (10+17+23)			
CURRENT LIABILITIES			
25. Accounts Payable			
26. Notes Payable			
27. Advance Billings and Payments			
28. Customer Deposits			
29. Current Mat. LT Debt-Dev.			
30. Current Mat. LT Debt-Fur. Dev.			
31. Current Mat. Capital Leases			
32. Income Taxes Accrued			
33. Other Taxes Accrued			
34. Other Current Liabilities			
35. Total Current Liabilities (25 thru 34)			
LONG-TERM DEBT			
36. Funded Debt RUS Notes			
37. Funded Debt-FRB Notes			
38. Funded Debt-FRB Notes			
39. Funded Debt-Other			
40. Funded Debt-Rural Dev Loan			
41. Premium (Discount) on LT Debt			
42. Secured Debt			
43. Obligations Under Capital Lease			
44. Adv. From Affiliated Companies			
45. Other Long-Term Debt			
46. Total Long-Term Debt (36 thru 45)			
OTHER LIAB. & DEF. CREDITS			
47. Other Long-Term Liabilities			
48. Other Deferred Credits			
49. Other Jurisdictional Differences			
50. Total Other Liabilities and Deferred Credits (47 thru 49)			
EQUITY			
51. Cap. Stock Outstanding & Subscribed			
52. Additional Paid-in-Capital			
53. Treasury Stock			
54. Membership and Cap. Certificates			
55. Other Capital			
56. Retained Capital Credits			
57. Retained Earnings or Margins			
58. Total Equity (51 thru 57)			
59. TOTAL LIABILITIES AND EQUITY (35+46+58)			

<010> Study Area Code
<015> Study Area Name
<020> Program Year
<030> Contact Name - Person USAC should contact regarding this data
<035> Contact Telephone Number - Number of person identified in data line <030>
<039> Contact Telephone Email Address - Email Address of person identified in data line <030>

<010> 401710
<015> Magazine Telephone Company
<020> 2017
<030> Kathy Stone
<035> 4799692211
<039> marle@marle.com

PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS		
ITEM	PRIOR YEAR	THIS YEAR
1. Local Network Services Revenues		
2. Network Access Services Revenues		
3. Long Distance Network Services Revenues		
4. Carrier Billing and Collection Revenues		
5. Miscellaneous Revenues		
6. Uncollectible Revenues		
7. Net Operating Revenues (1 thru 5 less 6)		
8. Plant Specific Operations Expense		
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		
10. Depreciation Expense		
11. Amortization Expense		
12. Customer Operations Expense		
13. Corporate Operations Expense		
14. Total Operating Expenses (8 thru 13)		
15. Operating Income or Margins (7 less 14)		
16. Other Operating Income and Expenses		
17. State and Local Taxes		
18. Federal Income Taxes		
19. Other Taxes		
20. Total Operating Taxes (17+18+19)		
21. Net Operating Income or Margins (15+16-20)		
22. Interest on Funded Debt		
23. Interest Expense - Capital Leases		
24. Other Interest Expense		
25. Allowance for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)		
27. Nonoperating Net Income		
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income		
31. Total Net Income or margins (21+27+28+29+30-26)		
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning-of-Year		
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Preferred)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital		
39. Retained Earnings or Margins end-of-Period [(31+33+34)-(35-36+37-38)]		
40. Patronage Capital Beginning-of-Year		
41. Transfers to Patronage Capital		
42. Patronage Capital Credits Retired		
43. Patronage Capital End-of-Year (40+41-42)		
44. Annual Debt Service Payments		
45. Cash Ratio [(34+20-10-11)/7]		
46. Operating Accrual Ratio [(14+20+26)/7]		
47. TIER [(31+26)/26]		
48. DSCR [(31+26+10+11)/44]		

<010> Study Area Code
<015> Study Area Name
<020> Program Year
<030> Contact Name - Person USAC should contact regarding this data
<035> Contact Telephone Number - Number of person identified in data line <030>
<039> Contact Telephone Email Address - Email Address of person identified in data line <030>

<010> 401710
<015> Magazine Telephone Company
<020> 2017
<030> Kathy Stone
<035> 479692211
<039> magtel@magtel.com

PART C. STATEMENTS OF CASH FLOWS

1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)	
CASH FLOWS FROM OPERATING ACTIVITIES	
2. Net Income	
3. Add: Depreciation	
4. Add: Amortization	
5. Other (Explain)	
6. Decrease/(Increase) in Accounts Receivable	
7. Decrease/(Increase) in Materials and Inventory	
8. Decrease/(Increase) in Prepayments and Deferred Charges	
9. Decrease/(Increase) in Other Current Assets	
10. Increase/(Decrease) in Accounts Payable	
11. Increase/(Decrease) in Advance Billings & Payments	
12. Increase/(Decrease) in Other Current Liabilities	
13. Net Cash Provided/(Used) by Operations	
CASH FLOWS FROM FINANCING ACTIVITIES	
14. Decrease/(Increase) in Notes Receivable	
15. Increase/(Decrease) in Notes Payable	
16. Increase/(Decrease) in Customer Deposits	
17. Net Increase/(Decrease) in Long Term Debt (including Current Maturities)	
18. Increase/(Decrease) in Other Liabilities & Deferred Credits	
19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital	
20. Less: Payment of Dividends	
21. Less: Patronage Capital Credits Retired	
22. Other (Explain)	
23. Net Cash Provided/(Used) by Financing Activities	
CASH FLOWS FROM INVESTING ACTIVITIES	
24. Net Capital Expenditures (Property, Plant & Equipment)	
25. Other Long-Term Investments	
26. Other Noncurrent Assets & Jurisdictional Differences	
27. Other (Explain)	
28. Net Cash Provided/(Used) by Investing Activities	
29. Net Increase/(Decrease) in Cash	
30. Ending Cash	